



Freedom of Information – LEX 1695

The Names of All Current OS Operating Systems Installed On Designated AFP Work Mobile Device by Police Officers

The AFP Operational Phone is built using the Apple mobile device platform. These devices use iOS for iPhone models and iPadOS for iPad models. As part of base security and device policy, the device is set to automatically update to the latest version of the OS.

The AFP also managed a small number of Android devices which are built using Samsung devices only, leveraging the Knox platform to maintain security on the devices. In a similar fashion, these devices are set to automatically update to the latest version of the Android OS released by Samsung.

The AFP currently utilise Citrix Endpoint Manager as a Mobile Device Management (MDM) toolset to manage both Apple and Samsung devices. The AFP utilise Apple Business Manager and Samsung Knox for Enterprise Mobile Management (EMM).

The Operating System in use by the mobile device is dependent on the age of the hardware and the support list from each given vendor. As an example, iPhone 7s no longer support iOS 16 and above, so any iPhone 7s in use remain on iOS 15.7.9.

Major Operating System versions are usually blocked from automatically installing until sufficient testing is able to be done with AFP specific applications, after which they are “released” by allowing the phone to self-update.

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