

**From:** [McClure, Gail](#)  
**To:** [Sirec, Hilda](#)  
**Cc:** [McClure, Gail](#); [Bellis, Craig](#); s 22(1)(a)(ii) s 22(1)(a)(ii) s 22(1)(a)(ii) [Stewart, Raegan](#)  
**Subject:** For s 47E(d) Awareness - Uber and Taxi Protests - Melbourne Airport [SEC=OFFICIAL]  
**Date:** Thursday, 29 August 2024 11:07:25 AM

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**OFFICIAL**

s 47E(d)

For s 47E(d) Awareness – Uber and Taxi Protests – Melbourne Airport

I refer to s 22(1)(a)(ii) email below regarding Uber and taxi protests planned for Melbourne Airport this week. s 22(1)(a)(ii) has done a great job engaging the protest groups to ensure Uber / Taxi protests do not occur at the same time.

I am confident in the planned police response to these protests, however bring this to your attention should there be media attention and noting the considerable impact on Aviation resources.

Kind regards  
Gail

**CMD GAIL MCCLURE APM**

COMMANDER OPERATIONS  
SOUTHERN COMMAND

Tel s 22(1)(a)(ii) Ex s 22(1)(a)(ii)



**AFP**



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**From:** s 22(1)(a)(ii) @afp.gov.au>

**Sent:** Thursday, August 29, 2024 10:24 AM

**To:** McClure, Gail <Gail.McClure@afp.gov.au>

**Cc:** s 22(1)(a)(ii) @afp.gov.au>; s 22(1)(a)(ii)

s 22(1)(a)(ii) @afp.gov.au>

**Subject:** FW: Uber and Taxi Protests planned for this week. [SEC=OFFICIAL]

**OFFICIAL**

COSC,

Since Monday 26 August 2024, Uber drivers have been holding daily morning protests at the secondary Taxi/Uber holding area at Melbourne Airport. These protests relate to Uber rising fees, impacting on driver fares. Protest numbers have ranged between 40 and 80 per day and have been peaceful in nature, notwithstanding an ongoing AUP presence to ensure the protests are conducted in a safe manner.

On 28 August 2024, information was received indicating that Uber drivers will increase their protest activity over the coming days to the following periods, noting protest organisers anticipate the number of participating drivers to double:

- 0700hrs to 1000hrs; and

1800hrs to 2100hrs.

Also on 28 August 2024, further information was received regarding planned protests by Taxi drivers at Terminal 2 ride-share pick-up zone at Melbourne Airport between 30 August and 1 September 2024. This protest relates to driver issues at Melbourne Airport including the release of Taxi's from the nominated holding area.

D/A/Insp **s 22(1)(a)(ii)** has spoken to the taxi protest organiser to negotiating timings to ensure the Uber and Taxi protests do not occur at the same time, noting AFP will seek to deploy resources to both protests. At this stage, Taxi protests will occur at the following times:

- 1000hrs to 1100hrs; and
- 1700hrs to 1800hrs.

D/A/Insp **s 22(1)(a)(ii)** has engaged with **s 47G(1)(a)**  
**s 47G(1)(a)**

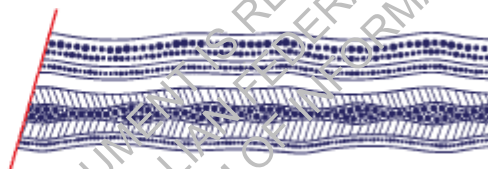
VicPol LAC has also been engaged and will provide support as required, noting the potential for significant congestion which may require specialist traffic management support.

Regards,

**DETECTIVE SUPERINTENDENT** **s 22(1)(a)(ii)**  
MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND  
Tel: **s 22(1)(a)(ii)** Ext **s 22(1)(a)(ii)** Mob: **s 22(1)(a)(ii)**



**AFP**



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**From:** **s 22(1)(a)(ii)** [afp.gov.au](mailto:afp.gov.au)>  
**Sent:** Wednesday, August 28, 2024 4:55 PM  
**To:** **s 22(1)(a)(ii)** [@afp.gov.au](mailto:@afp.gov.au)>  
**Cc:** **s 22(1)(a)(ii)** [@afp.gov.au](mailto:@afp.gov.au)>  
**Subject:** Uber and Taxi Protests planned for this week. [SEC=OFFICIAL]

**OFFICIAL**

Good afternoon **s 22(1)(a)(ii)**

As you are aware, Uber drivers have been conducting protest activity in the Melbourne Airport Taxi/Car Ride secondary holding area behind Terminal 4. This commenced on Monday 26 August with protest activity between the hours of 7am and 10am. The Uber drivers are protesting a rise in fees by the Uber company. The protesting members have been standing in the secondary holding area and chanting at the Uber drivers who are not engaged in the protest activity, to cancel their fares and join them. There was media attention today but no incidents to note. AFP has maintained at least one patrol during the period of the protest. **s 47E(d), s 47B**

**s 47E(d), s 47B** Today there were approximately 40 protestors in attendance. AFP members in attendance believed their presence was required to ensure all persons were conducting activities in a safe manner.

Information provided today is Uber drivers will increase their hours of protest of Thursday and Friday to

7am – 10am and then again 6pm – 9pm. They advised they expect the numbers to double at least.

I have now also received information about possible Taxi protests on Friday and over the weekend. At this time, Friday is due to run at 10am and 5pm, Saturday 10 am and Sunday 5pm. The protest activity will occur in the Terminal 2 Uber area, similar to what occurred previously. s 47F(1) from the Taxi Directorate listed a number of issues with Melbourne Airport regarding the release of Taxi's from the holding area. s 47F(1) will speak to me tomorrow about the numbers expected and duration of the protests.

s 47F(1), s 47G(1)(a)

I have advised s 47F(1), s 47G(1)(a) regarding the increase in Uber protests and possible numbers attending. I have also advised about possible Taxi protests occurring at the same time.

I have also advised A/Inspector s 47F(1) of the ongoing protest activity. I have highlighted the possible need for support from Victoria Police from a traffic management perspective depending on the number of protesters and activity. A/Inspector s 47F(1) and I will discuss further tomorrow once we are aware of developments.

A/Sgt s 22(1)(a)(ii) is aware of the continuation of the Uber protests and will continue to manage tomorrow. When we receive further information of activities for Friday, A/Inspector s 22(1)(a)(ii) and I will put in plans to support the ongoing safe operations of the Airport.

Kind regards,

s 22(1)(a)(ii)

**DETECTIVE A/INSPECTOR**

s 22(1)(a)(ii)

OIC-A MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Exts 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii)  
**To:** [McClure, Gail](#); s 22(1)(a)(ii)  
**Cc:** s 22(1)(a)(ii) s 22(1)(a)(ii)  
**Subject:** Melbourne Airport Traffic Management - roadworks and protest activities - Friday 13 September [SEC=OFFICIAL]  
**Date:** Thursday, 12 September 2024 7:09:31 PM

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**OFFICIAL**

Good afternoon Ma'am and Sir,

As you are aware, Melbourne Airport's traffic management has been significantly affected by construction works and ongoing Uber protests.

Today A/Inspector s 22(1)(a)(ii) and I meet with representatives of the Uber protest. They are continuing to protest the rise in fees for Uber drivers. They are conducting the protests at Melbourne Airport, as this location provides them direct access to a number of Uber drivers and causes an effect on Uber's business. They are frustrated they are unable to speak to anyone from Uber to voice their concerns regarding the changes. They advised they are planning protest activities between the hours of 7am and midnight tomorrow (13 September). They stated that this will be ongoing, and they are planning a national day of protest at all Airports around Australia (date not set).

s 47E(d)

s 47G(1)(a)

s 47G(1)(a)

These meetings have not occurred previously, and I am hoping we can start to build understanding on how road related issues at Melbourne Airport directly impact resources required by AFP and Victoria Police.

On top of this protest activity, tomorrow is also going to be an extremely busy at Melbourne Airport due the conclusion of s 47E(d)

s 47E(d)

We have advised Victoria Police of the planned Uber protests and the affect it may have on Melbourne Airport for assistance if required.

s 47E(d)

To potentially complicate our day (other than it being Friday the 13<sup>th</sup>) we have been advised that there will be s 47E(d)

s 47E(d)

A/Inspector's s 22(1)(a)(ii) and s 22(1)(a)(ii) will continue to monitor and will reach out to SC HQ if further assistance is required.

Submitted for you information and awareness. No action required.

s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT** s 22(1)(a)(ii)

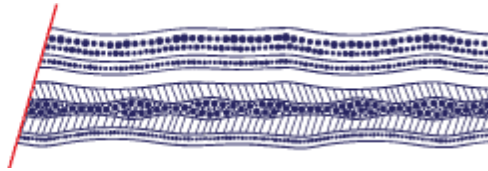
APC MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Ext: s 22(1)(a)(ii) Mob: s 22(1)(a)(ii)





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**From:** s 22(1)(a)(ii)  
**To:** s 47F(1)  
**Cc:** s 22(1)(a)(ii) s 22(1)(a)(ii)  
**Subject:** Protest activity Melbourne Airport [SEC=OFFICIAL]  
**Date:** Wednesday, 28 August 2024 4:59:30 PM

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**OFFICIAL**

Afternoon s 47F(1)

Thanks for your time on the phone today.

As discussed, Uber drivers have been conducting protest activity in the Melbourne Airport Taxi/Car Ride secondary holding area behind Terminal 4. This commenced on Monday 26 August with protest activity between the hours of 7am and 10am. The Uber drivers are protesting a rise in fees by the Uber company. The protesting members have been standing in the secondary holding area and chanting at the Uber drivers who are not engaged in the protest activity, to cancel their fares and join them. There was media attention today but no incidents to note. AFP has maintained at least one patrol during the period of the protest.

s 47E(d), s 47B

s 47E(d), s 47B Today there were approximately 40 protestors in attendance. AFP members in attendance believed their presence was required to ensure all persons were conducting activities in a safe manner.

Information provided today is Uber drivers will increase their hours of protest on Thursday and Friday to 7am – 10am and then again 6pm – 9pm. They advised they expect the numbers to double at least.

I have now also received information about possible Taxi protests on Friday and over the weekend. At this time, Friday is due to run at 10am and 5pm, Saturday 10 am and Sunday 5pm. The protest activity will occur in the Terminal 2 Uber area, similar to what occurred previously. s 47F(1) from the Taxi Directorate listed a number of issues with Melbourne Airport regarding the release of Taxi's from the holding area. s 47F(1) will speak to me tomorrow about the numbers expected and duration of the protests.

I will continue to keep you informed however as discussed, we may need assistance for traffic management over these periods.

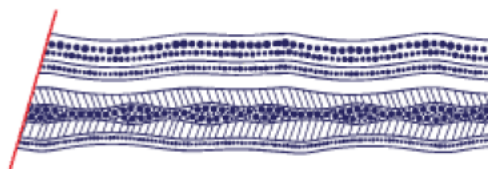
I will chat further tomorrow.

s 22(1)(a)(ii)

**DETECTIVE A/INSPECTOR** s 22(1)(a)(ii)  
OIC-A MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND  
Tel: s 22(1)(a)(ii) Ext: s 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii)  
**To:** s 22(1)(a)(ii) s 22(1)(a)(ii)  
**Subject:** RE: Traffic Management - Construction and Uber [SEC=OFFICIAL]  
**Date:** Wednesday, 2 October 2024 3:16:59 PM

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**OFFICIAL**

H s 22(1)(a)(ii)

Summary of discussions had with s 47F(1)

1.

s 47E(d)

2.

s 47E(d), s 47G(1)(a)

3.

s 47G(1)(a)

4.

s 47F(1), s 47G(1)(a)

s 22(1)(a)(ii) anything I missed?

s 22(1)(a)(ii)

**A/INSPECTOR** s 22(1)(a)(ii)

AVIATION OPERATION TEAMS

SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Ext s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii) @afp.gov.au>

**Sent:** Wednesday, 2 October 2024 11:34 AM

**To:** s 22(1)(a)(ii) @afp.gov.au>; s 22(1)(a)(ii) @afp.gov.au>

**Subject:** Fwd: Traffic Management - Construction and Uber [SEC=OFFICIAL]

Hi Guys,

Just a reminder of last meetings talking points.

I have had no response to this email or the points listed.

It would be interesting if anything has been considered ?

Please feel to raise any other issues as you see fit.

Thanks

s 22(1)(a)(ii)

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**From:** s 22(1)(a)(ii) @afp.gov.au>

**Date:** 24 September 2024 at 3:31:00 PM AEST

**To:** s 47F(1) s 47F(1)

s 47F(1), s 47F(1)

s 47F(1)

**Cc:** s 22(1)(a)(ii) @afp.gov.au>, s 22(1)(a)(ii)

s 22(1)(a)(ii) @afp.gov.au>, s 22(1)(a)(ii) @afp.gov.au>

**Subject:** Traffic Management - Construction and Uber [SEC=OFFICIAL]

**OFFICIAL**

Good afternoons s 47F(1) and s 47F(1)

s 47F(1) cc'd for your awareness.

Thank you for the for your time yesterday.

I would like to summarise our discussion and action items.

s 47E(d), s 47G(1)(a)

s 47E(d), s 47G(1)(a)

Can I also raise two other issues.

s 47E(d)

s 47E(d)

I look forward to meeting with you again on Monday to discuss these matters further

s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT**

s 22(1)(a)(ii)

APC MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Ext: s 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii)  
**To:** s 47E(d)  
**Subject:** Uber drivers protest - suggested course of action for gridlocked traffic [SEC=OFFICIAL]  
**Date:** Saturday, 7 September 2024 5:27:11 AM

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**OFFICIAL**

Supervisors,

If you have Uber protests which grinds traffic to a halt, last night we closed the Uber feeder rank by placing Police vehicles in the feeder lane on Centre Road, just past the Grants Rd intersection. We did this with Victoria Police's Highway Patrol given the amount of traffic, however it could potentially be done by AOT members.

s 47G(1)(a) and the protesting Uber drivers were all in support of closing it. It still took nearly an hour to then clear all the traffic (which stretched to Mickleham Rd at its worst), but it worked (as opposed to move on directions, infringements etc).

The Uber driver's protest is against Uber, not Melbourne Airport. They may do it again however even last night they were undecided what time they would finish before we shut down the feed ramp. A group of Uber Drivers are congregating in the s 47E(d) and talking to other drivers as they come through, slowing down traffic movement. Some drivers may also be doing laps without picking up passengers to impact Uber and create traffic congestion.

Thanks,

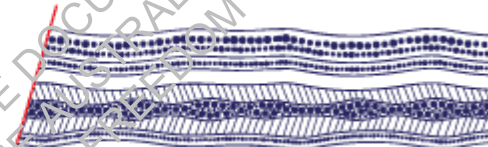
s 22(1)(a)(ii)

**D/A/SGT** s 22(1)(a)(ii)  
MELBOURNE AIRPORT OPERATIONS  
SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Exts 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii)  
**To:** s 47F(1) [BROADMEADOWS-UNI-OJC](#)  
**Cc:** s 22(1)(a)(ii) s 22(1)(a)(ii)  
**Subject:** Uber Protest Activity Melbourne Airport [SEC=OFFICIAL]  
**Date:** Thursday, 12 September 2024 7:15:00 PM

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**OFFICIAL**

Good evening s 47F(1) and team,

I would like to advise you of planned uber protest activity at Melbourne Airport between 7am and midnight tomorrow, Friday 13 September.

This activity is a repeat of what occurred last Friday and caused significant traffic congestion, especially in the evening.

s 47G(1)(a)  
s 47G(1)(a) Hopefully, this is put into action tomorrow.

At this time we are not requesting any assistance, however this may change depending on the number of Ubers in attendance tomorrow.

Please give me a call if you have any questions.

s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT** s 22(1)(a)(ii)  
APC MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND  
Tel: s 22(1)(a)(ii) Ext s 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii)  
**To:** s 22(1)(a)(ii) s 22(1)(a)(ii)  
**Subject:** RE: Uber and Taxi Protest 26 Sept 2024 [SEC=OFFICIAL]  
**Date:** Wednesday, 25 September 2024 2:43:06 PM

**OFFICIAL**

I've spoken to s 22(1)(a)(ii) who is on arvo tomorrow. All good with numbers

s 47E(d)

s 22(1)(a)(ii)  
DETECTIVE A/INSPECTOR  
OIC-B MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND  
Tel: s 22(1)(a)(ii) Ext: s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii) @afp.gov.au>  
**Sent:** Wednesday, 25 September 2024 2:39 PM  
**To:** s 22(1)(a)(ii) afp.gov.au>; s 22(1)(a)(ii) @afp.gov.au>  
**Subject:** Uber and Taxi Protest 26 Sept 2024 [SEC=OFFICIAL]

**OFFICIAL**

Phone call from Taxi driver s 47F(1)

s 47F(1)

After some discussions it was clear the protest will be tomorrow. I am unsure of timings and numbers in attendance.

Can we ensure numbers to cover please.

s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT** s 22(1)(a)(ii)  
APC MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND  
Tel: s 22(1)(a)(ii) Ext: s 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii)  
**To:** s 47F(1)  
**Cc:** s 22(1)(a)(ii) s 22(1)(a)(ii)  
**Subject:** Protest activity Melbourne Airport [SEC=OFFICIAL]  
**Date:** Wednesday, 28 August 2024 4:59:00 PM

---

**OFFICIAL**

Afternoon s 47F(1)

Thanks for your time on the phone today.

As discussed, Uber drivers have been conducting protest activity in the Melbourne Airport Taxi/Car Ride secondary holding area behind Terminal 4. This commenced on Monday 26 August with protest activity between the hours of 7am and 10am. The Uber drivers are protesting a rise in fees by the Uber company. The protesting members have been standing in the secondary holding area and chanting at the Uber drivers who are not engaged in the protest activity, to cancel their fares and join them. There was media attention today but no incidents to note. AFP has maintained at least one patrol during the period of the protest. s 47E(d), s 47B

s 47E(d), s 47B Today there were approximately 40 protestors in attendance. AFP members in attendance believed their presence was required to ensure all persons were conducting activities in a safe manner.

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I will continue to keep you informed however as discussed, we may need assistance for traffic management over these periods.

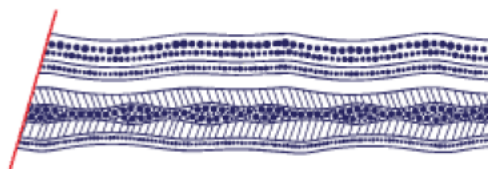
I will chat further tomorrow.

s 22(1)(a)(ii)

**DETECTIVE A/INSPECTOR** s 22(1)(a)(ii)  
OIC-A MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND  
Tel: s 22(1)(a)(ii) Exts 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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s 47G(1)(a)

**From:** s 22(1)(a)(ii) <[REDACTED]>@afp.gov.au>

**Sent:** Wednesday, September 11, 2024 12:23 PM

**To:** s 47F(1)

s 47F(1)

**Cc:** s 22(1)(a)(ii) <[REDACTED]>@afp.gov.au>; s 22(1)(a)(ii) <[REDACTED]>@afp.gov.au>

**Subject:** RE: Traffic Management - roadworks and protest activities [SEC=OFFICIAL]

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**OFFICIAL**

Good afternoon s 47F(1)

Thank you for your time on the phone today.

I just wanted to summarise our discussions from today.

s 47E(d), s 47F(1), s 47G(1)(a)

I have requested.

s 47G(1)(a), s 22(1)(a)(ii)

Further to the above, I would also like to raise our ongoing concerns regarding traffic management at the roundabout at Centre Road and Francis Briggs Road. The markings on the roundabout are unclear and congestion continues to be an issue.

I appreciate your assistance in working through these issues.

s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT** s 22(1)(a)(ii)

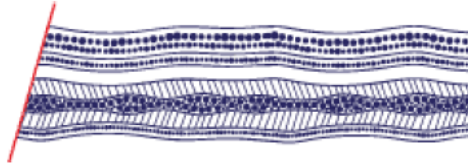
APC MELBOURNE AIRPORT OPERATIONS CENTRE

SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Exts 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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UNDER THE FREEDOM OF INFORMATION ACT 1982

s 22(1)(a)(ii), s 47F(1), s 47E(d), s 47G(1)(a)



**From** s 22(1)(a)(ii) @afp.gov.au>

**Sent:** Tuesday, September 10, 2024 9:52 AM

**To:** [REDACTED] s 47F(1)  
[REDACTED] s 47F(1)  
**Cc:** [REDACTED] s 22(1)(a)(ii) [afp.gov.au](mailto:afp.gov.au)>; [REDACTED] s 22(1)(a)(ii) [afp.gov.au](mailto:afp.gov.au)>  
**Subject:** Traffic Management - roadworks and protest activities [SEC=OFFICIAL]

**EXTERNAL EMAIL:** Do not click any links or open any attachments unless you trust the sender and know the content is safe.

**OFFICIAL**

Good morning [REDACTED] s 47F(1)

I hope you are well.

Could I please request a meeting to discuss traffic management around Melbourne Airport, looking at overall safety and security. Over the last couple of weeks, AFP have been involved in increased traffic operations due to building works and protest activities. This has required increase resources and increased pressures on the Duty Sergeants on shift.

Please let me know when you are available.

Kind regards,

[REDACTED] s 22(1)(a)(ii)

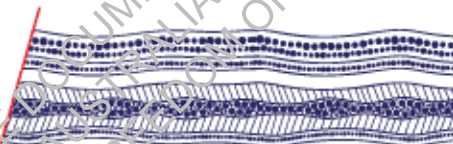
**DETECTIVE A/SUPERINTENDENT** [REDACTED] s 22(1)(a)(ii)

APC MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND

Tel: [REDACTED] s 22(1)(a)(ii) Exts [REDACTED] s 22(1)(a)(ii) Mob: [REDACTED] s 22(1)(a)(ii)



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s 47G(1)(a)

\*\*\*\*\*

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AFP Web site: <http://www.afp.gov.au>

\*\*\*\*\*

s 47G(1)(a)

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**From:** s 22(1)(a)(ii)  
**To:** s 47F(1)  
**Cc:** s 22(1)(a)(ii)  
**Subject:** RE: Traffic Management - roadworks and protest activities [SEC=OFFICIAL]  
**Date:** Wednesday, 11 September 2024 12:22:00 PM  
**Attachments:** [image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image008.png](#)

**OFFICIAL**

Good afternoon s 47F(1)

Thank you for your time on the phone today.

I just wanted to summarise our discussions from today.

s 47E(d), s 47F(1), s 47(3)(a)

I have requested.

s 47G(1)(a), s 22(1)(a)(ii)

Further to the above, I would also like to raise our ongoing concerns regarding traffic management at the roundabout at Centre Road and Francis Briggs Road. The markings on the roundabout are unclear and congestion continues to be an issue.

I appreciate your assistance in working through these issues.

s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT** s 22(1)(a)(ii)

APC MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Ex: s 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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s 22(1)(a)(ii), s 47F(1), s 47E(d), s 47C(1)(a)



**From:** s 22(1)(a)(ii) [afp.gov.au](mailto:afp.gov.au)>  
**Sent:** Tuesday, September 10, 2024 9:52 AM  
**To:** s 47F(1)  
s 47F(1)  
**Cc:** s 22(1)(a)(ii) [@afp.gov.au](mailto:@afp.gov.au)>; s 22(1)(a)(ii) [@afp.gov.au](mailto:@afp.gov.au)>  
**Subject:** Traffic Management - roadworks and protest activities [SEC=OFFICIAL]

**EXTERNAL EMAIL:** Do not click any links or open any attachments unless you trust the sender and know the content is safe.

**OFFICIAL**

Good morning s 47F(1)

I hope you are well.

Could I please request a meeting to discuss traffic management around Melbourne Airport, looking at overall safety and security. Over the last couple of weeks, AFP have been involved in increased traffic operations due to building works and protest activities. This has required increase resources and increased pressures on the Duty Sergeants on shift.

Please let me know when you are available.

Kind regards,

s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT**

s 22(1)(a)(ii)

APC MELBOURNE AIRPORT OPERATIONS CENTRE

SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Ext: s 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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s 47G(1)(a)

**From:** s 22(1)(a)(ii)  
**To:** [McClure, Gail](#)  
**Cc:** s 22(1)(a)(ii)  
**Subject:** FW: Uber and Taxi Protests planned for this week. [SEC=OFFICIAL]  
**Date:** Thursday, 29 August 2024 10:24:05 AM

---

**OFFICIAL**

COSC,

Since Monday 26 August 2024, Uber drivers have been holding daily morning protests at the secondary Taxi/Uber holding area at Melbourne Airport. These protests relate to Uber rising fees, impacting on driver fares. Protest numbers have ranged between 40 and 80 per day and have been peaceful in nature, notwithstanding an ongoing AUP presence to ensure the protests are conducted in a safe manner.

On 28 August 2024, information was received indicating that Uber drivers will increase their protest activity over the coming days to the following periods, noting protest organisers anticipate the number of participating drivers to double:

- 0700hrs to 1000hrs; and
- 1800hrs to 2100hrs.

Also on 28 August 2024, further information was received regarding planned protests by Taxi drivers at Terminal 2 ride-share pick-up zone at Melbourne Airport between 30 August and 1 September 2024. This protest relates to driver issues at Melbourne Airport including the release of Taxis from the nominated holding area.

D/A/Insp s 22(1)(a)(ii) has spoken to the taxi protest organiser to negotiating timings to ensure the Uber and Taxi protests do not occur at the same time noting AFP will seek to deploy resources to both protests. At this stage, Taxi protests will occur at the following times:

- 1000hrs to 1100hrs; and
- 1700hrs to 1800hrs.

D/A/Insp s 22(1)(a)(ii) has engaged with s 47G(1)(a)  
s 47G(1)(a)

VicPol LAC has also been engaged and will provide support as required, noting the potential for significant congestion which may require specialist traffic management support.

Regards,

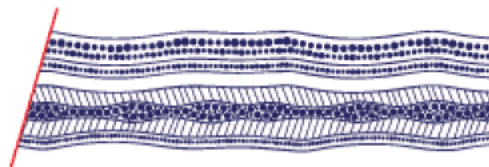
**DETECTIVE SUPERINTENDENT** s 22(1)(a)(ii)

MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Exts 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii) [afp.gov.au](mailto:afp.gov.au)>  
**Sent:** Wednesday, August 28, 2024 4:55 PM  
**To:** s 22(1)(a)(ii) [afp.gov.au](mailto:afp.gov.au)>

**Cc:** s 22(1)(a)(ii) @afp.gov.au>

**Subject:** Uber and Taxi Protests planned for this week. [SEC=OFFICIAL]

**OFFICIAL**

Good afternoon s 22(1)(a)(ii)

As you are aware, Uber drivers have been conducting protest activity in the Melbourne Airport Taxi/Car Ride secondary holding area behind Terminal 4. This commenced on Monday 26 August with protest activity between the hours of 7am and 10am. The Uber drivers are protesting a rise in fees by the Uber company. The protesting members have been standing in the secondary holding area and chanting at the Uber drivers who are not engaged in the protest activity, to cancel their fares and join them. There was media attention today but no incidents to note. AFP has maintained at least one patrol during the period of the protest. s 47E(d), s 47B

s 47E(d), s 47B Today there were approximately 40 protestors in attendance. AFP members in attendance believed their presence was required to ensure all persons were conducting activities in a safe manner.

Information provided today is Uber drivers will increase their hours of protest of Thursday and Friday to 7am – 10am and then again 6pm – 9pm. They advised they expect the numbers to double at least.

I have now also received information about possible Taxi protests on Friday and over the weekend. At this time, Friday is due to run at 10am and 5pm, Saturday 10 am and Sunday 5pm. The protest activity will occur in the Terminal 2 Uber area, similar to what occurred previously s 47F(1) from the Taxi Directorate listed a number of issues with Melbourne Airport regarding the release of Taxi's from the holding area. s 47F(1) will speak to me tomorrow about the numbers expected and duration of the protests.

s 47F(1), s 47G(1)(a)

I have advised s 47F(1) regarding the increase in Uber protests and possible numbers attending. I have also advised about possible Taxi protests occurring at the same time.

I have also advised A/Inspector s 47F(1) Hume LAC of the ongoing protest activity. I have highlighted the possible need for support from Victoria Police from a traffic management perspective depending on the number of protesters and activity. A/Inspector s 47F(1) and I will discuss further tomorrow once we are aware of developments.

A/Sgt s 22(1)(a)(ii) is aware of the continuation of the Uber protests and will continue to manage tomorrow. When we receive further information of activities for Friday, A/Inspector s 22(1)(a)(ii) and I will put in plans to support the ongoing safe operations of the Airport.

Kind regards,

s 22(1)(a)(ii)

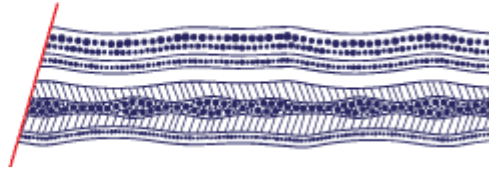
**DETECTIVE A/INSPECTOR** s 22(1)(a)(ii)

OIC-A MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Ext: s 22(1)(a)(ii) Mob s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii)  
**To:** [McClure, Gail](#); s 22(1)(a)(ii)  
**Cc:** s 22(1)(a)(ii)  
**Subject:** Melbourne Airport Traffic Management - roadworks and protest activities - Friday 13 September [SEC=OFFICIAL]  
**Date:** Thursday, 12 September 2024 7:09:00 PM

---

**OFFICIAL**

Good afternoon Ma'am and Sir,

As you are aware, Melbourne Airport's traffic management has been significantly affected by construction works and ongoing Uber protests.

Today A/Inspector s 22(1)(a)(ii) and I meet with representatives of the Uber protest. They are continuing to protest the rise in fees for Uber drivers. They are conducting the protests at Melbourne Airport, as this location provides them direct access to a number of Uber drivers and causes an effect on Uber's business. They are frustrated they are unable to speak to anyone from Uber to voice their concerns regarding the changes. They advised they are planning protest activities between the hours of 7am and midnight tomorrow (13 September). They stated that this will be ongoing, and they are planning a national day of protest at all Airports around Australia (date not set).

s 47E(d)

s 47G(1)(a)

s 47G(1)(a) These meetings have not occurred previously, and I am hoping we can start to build understanding on how road related issues at Melbourne Airport directly impact resources required by AFP and Victoria Police.

On top of this protest activity, tomorrow is also going to be an extremely busy at Melbourne Airport due the conclusion of Landforce Defence Exposition with fifteen high office holders and VIP's travelling through Melbourne Airport.

We have advised Victoria Police of the planned Uber protests and the affect it may have on Melbourne Airport for assistance if required.

It has been identified that resources for day shift Airport Operations Team will only meet minimum requirements, even though further overtime has been offered. I have reached out to POSC and due to their commitments, there are no additional assistance available. Canine is also not available, except for an on-call capacity.

To potentially complicate our day (other than it being Friday the 13<sup>th</sup>) we have been advised that there will be

s 47E(d)

s 47E(d)

A/Inspector's s 22(1)(a)(ii) and s 22(1)(a)(ii) will continue to monitor and will reach out to SC HQ if further assistance is required.

Submitted for you information and awareness. No action required.

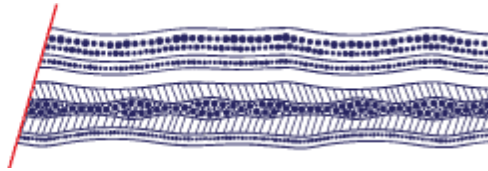
s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT** s 22(1)(a)(ii)  
APC MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND  
Tel: s 22(1)(a)(ii) Exts 22(1)(a)(ii) Mob: s 22(1)(a)(ii)





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**From:** s 22(1)(a)(ii)  
**To:** s 22(1)(a)(ii)  
**Subject:** RE: Uber contact [SEC=OFFICIAL]  
**Date:** Friday, 13 September 2024 10:46:00 AM

---

**OFFICIAL**

Thanks s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT** s 22(1)(a)(ii)  
APC MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND  
Tel: s 22(1)(a)(ii) Ext: s 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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**From:** s 22(1)(a)(ii) @afp.gov.au>  
**Sent:** Friday, September 13, 2024 10:46 AM  
**To:** s 22(1)(a)(ii) afp.gov.au>; s 22(1)(a)(ii) @afp.gov.au>  
**Subject:** RE: Uber contact [SEC=OFFICIAL]

**OFFICIAL**

Ok. Those incidents haven't been reported to us, and we have people monitoring the rank, only traffic congestion at this stage.

s 22(1)(a)(ii)  
DETECTIVE A/INSPECTOR  
OIC-B MELBOURNE AIRPORT OPERATIONS CENTRE  
SOUTHERN COMMAND  
Tel: s 22(1)(a)(ii) Ext: s 22(1)(a)(ii)



**AFP**



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**From:** s 22(1)(a)(ii) afp.gov.au>  
**Sent:** Friday, September 13, 2024 10:38 AM  
**To:** s 22(1)(a)(ii) @afp.gov.au>; s 22(1)(a)(ii) @afp.gov.au>  
**Subject:** Uber contact [SEC=OFFICIAL]

**OFFICIAL**

s 22(1)(a)(ii) and s 22(1)(a)(ii)

s 47F(1)

has contacted me regarding the ongoing protests.

s 47F(1)

I advised we have met with Uber protesters and they understand their responsibilities for the protesting. I advised we were not aware of any issues at this time.

I also advised that from our conversations, the drivers simply want to be heard and have requested a meeting with Uber to discuss the changes. He is going to take this message back to the business.

s 47F(1)

For your awareness.

s 22(1)(a)(ii)

**DETECTIVE A/SUPERINTENDENT**

s 22(1)(a)(ii)

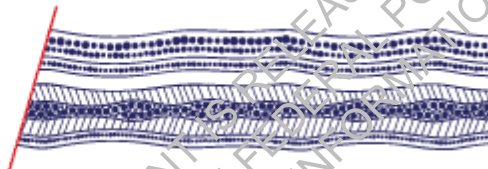
APC MELBOURNE AIRPORT OPERATIONS CENTRE

SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Exts 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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**From:**  
**To:** s 22(1)(a)(ii)  
**Cc:**  
**Subject:** Uber and Taxi Protests planned for this week. [SEC=OFFICIAL]  
**Date:** Wednesday, 28 August 2024 4:54:00 PM

---

**OFFICIAL**

Good afternoon s 22(1)(a)(ii)

As you are aware, Uber drivers have been conducting protest activity in the Melbourne Airport Taxi/Car Ride secondary holding area behind Terminal 4. This commenced on Monday 26 August with protest activity between the hours of 7am and 10am. The Uber drivers are protesting a rise in fees by the Uber company. The protesting members have been standing in the secondary holding area and chanting at the Uber drivers who are not engaged in the protest activity, to cancel their fares and join them. There was media attention today but no incidents to note. AFP has maintained at least one patrol during the period of the protest.

s 47E(d), s 47B

s 47E(d), s 47B Today there were approximately 40 protestors in attendance. AFP members in attendance believed their presence was required to ensure all persons were conducting activities in a safe manner.

Information provided today is Uber drivers will increase their hours of protest of Thursday and Friday to 7am – 10am and then again 6pm – 9pm. They advised they expect the numbers to double at least.

I have now also received information about possible Taxi protests on Friday and over the weekend. At this time, Friday is due to run at 10am and 5pm, Saturday 10 am and Sunday 5pm. The protest activity will occur in the Terminal 2 Uber area, similar to what occurred previously. s 47F(1) from the Taxi Directorate listed a number of issues with Melbourne Airport regarding the release of Taxi's from the holding area. s 47F(1) will speak to me tomorrow about the numbers expected and duration of the protests.

s 47F(1), s 47G(1)(a)

I have advised s 47F(1) regarding the increase in Uber protests and possible numbers attending. I have also advised about possible Taxi protests occurring at the same time.

I have also advised A/Inspector s 47F(1) Hume LAC of the ongoing protest activity. I have highlighted the possible need for support from Victoria Police from a traffic management perspective depending on the number of protesters and activity. A/Inspector s 47F(1) and I will discuss further tomorrow once we are aware of developments.

A/Sgt s 22(1)(a)(ii) is aware of the continuation of the Uber protests and will continue to manage tomorrow. When we receive further information of activities for Friday, A/Inspector s 22(1)(a)(ii) and I will put in plans to support the ongoing safe operations of the Airport.

Kind regards,

s 22(1)(a)(ii)

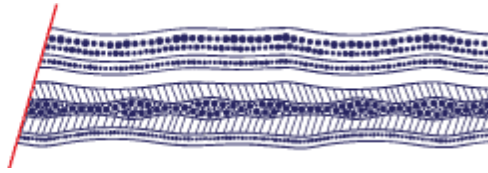
**DETECTIVE A/INSPECTOR** s 22(1)(a)(ii)  
OIC-A MELBOURNE AIRPORT OPERATIONS CENTRE

SOUTHERN COMMAND

Tel: s 22(1)(a)(ii) Exts 22(1)(a)(ii) Mob: s 22(1)(a)(ii)



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s 22(1)(a)(ii), s 47E(d)  
s 22(1)(a)(ii), s 47E(d) s 47F(1), s 47B  
s 22(1)(a)(ii), s 47E(d), s 47B  
s 22(1)(a)(ii), s 47E(d), s 47G(1)(a)  
s 22(1)(a)(ii), s 47E(d), s 47G(1)(a), s 47F(1)  
s 47G(1)(a), s 22(1)(a)(ii)  
s 47G(1)(a), s 22(1)(a)(ii), s 47E(d)  
s 47G(1)(a), s 22(1)(a)(ii), s 47F(1)  
s 47G(1)(a), s 47E(d), s 22(1)(a)(ii)

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s 22(1)(a)(ii)

26/2/24 → 4/10/24

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- on call team to work from airport in uniform and respond.
- call s 47F(1)
- not here.

s 22(1)(a)(ii)

Update from Duty Sgt.

Uber 7-10 everyday

T4 holding lane  
talking to each

Uber ~~has~~ car +  
getting them to cancel  
their fare.

complaintant listed but  
not spoken to.

s 22(1)(a)(ii)

Uber Protest.

→ information provided regarding  
more protests until Friday

It will now be 7a-10a +  
6p-9p from Thursday.

→ today one towed away.

→ according to Uber organiser

8.30 Text to [REDACTED] for awareness.

8.45 - 9.15 Phone call from

[REDACTED] s 47F(1)

[REDACTED] s 47F(1)

[REDACTED] s 47F(1)

[REDACTED] s 22(1)(a)(ii)

[REDACTED] s 22(1)(a)(ii)

Discussion meeting with [REDACTED] regarding Taxi protest. Nothing specific.

Discussion -

[REDACTED] s 47F(1)

Discussion

[REDACTED] s 47F(1)

[REDACTED] s 47G(1)(a)

[REDACTED] s 22(1)(a)(ii)

s 22(1)(a)(ii)

Discussion with

s 47F(1)

s 47F(1)

re traffic  
management  
- email sent.

s 22(1)(a)(ii)

Phone call

s 47F(1)

re above

s 22(1)(a)(ii)

Meeting with UBER represents  
re protests.

s 47G(1)(a)

management happens  
with protest but

s 47G(1)(a)

s 47G(1)(a)

- Only spoken to  
on 2 occasions. No  
further contact. Conversation

s 47F(1)

only with

s 47G(1)(a)

- Looking at National day  
of protest. at airports.

- looking at Friday +  
Monday.

(7a - midday)

- Highlighted the infrastructure  
of secondary holding area  
and inability of persons  
to get back out.

s 22(1)(a)(ii)

2.30 Phone call from

s 47F(1)

They are not prepared  
to meet with drivers.  
He will keep in touch

Phone call

s 47F(1)

- meeting to establish  
processes next week ground  
forces + development/construction.

s 47E(d)

s 22(1)(a)(ii)

s 22(1)(a)(ii)

s 22(1)(a)(ii)

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2pm - Discussion

s 47F(1)

re upcoming Uber  
protest.

4p - Discussion with

s 47F(1)

he advised Uber protest



with extension of train  
to join. Will be  
in front of both  
T2 + T4.

Happy for AFP to  
provide briefing re  
safety ect.

4.30 Phone call + advice  
to [REDACTED] re  
protest activity.

4.45 Phone call + advice  
to [REDACTED] re  
protest activity.

End. 7pm

s 22(1)(a)(ii)

Phone call for

s 47F(1)

s 47F(1)

s 22(1)(a)(ii)

s 22(1)(a)(ii)

s 22(1)(a)(ii)

4.40 Phone call

s 47F(1)

Protest are going ahead  
150 expected. Start at  
10am.

5.30 Update

s 22(1)(a)(ii)

8.18 Message from

s 47F(1)

regarding a message  
sent

s 47F(1)

Taxi  
protest to occur. I responded  
+ acknowledged.

Phone call s 47F(1) - Taxi

- planning protest

- Fri 10a.

5pm.

- Sat 10am

- Sun. 5pm.

- Issue is still holding taxi  
in yard with disregard  
to operational needs of taxi

- trunks to courts with

s 47F(1)

s 47F(1)

The courts  
with s 47F(1) are useless.

- refuses to meet with s 47F(1)  
as no trust in him. He  
refuses to meet.

s 47G(1)(a)

Update provided to s 47F(1)

s 47F(1)

Caveat to confidential  
and for info only

s 47F(1), s 47E(d), s 47G(1)(a)

Discussion with

s 22(1)(a)(ii)

+ Believe  
police attendance at protest  
required due to tension.

Email

s 22(1)(a)(ii)

re details

s 22(1)(a)(ii)



| Date / Time | Particulars of Duties, Places Visited or Searched, Names of Persons Seen   | Claims |
|-------------|--|--------|
|             | <p style="text-align: center;">s 22(1)(a)(ii)</p>  |        |
| 1315        | UBER mtr - alsopt <span style="background-color: black; color: black;">s 22(1)(a)(ii)</span> me:   |        |
|             | Drivers <span style="background-color: black; color: black;">s 47F(1)</span>   |        |
|             | <span style="background-color: black; color: black;">s 47F(1)</span>   |        |
|             | <span style="background-color: black; color: black;">s 47F(1)</span> — <span style="background-color: black; color: black;">s 47F(1)</span> (taxi) |        |
|             | - UBER administrator   |        |
|             | - Ubers re-direct UBER to Bus lane   |        |
|             | - Can Met Air rebooked - UBER Hex?   |        |
|             | - to re-direct cars etc.   |        |
|             | - UBER staff for kiosks  |        |
|             | - Fri 11 Nov 0700 - midnight protests  |        |
|             | - Can airport speak to UBER Hex re:  |        |
|             | affecting operation of airport.  |        |

s 22(1)(a)(ii)

s 22(1)(a)(ii)